

# NORTHERN RIVERS FAMILY OF SERVICES

## CLIENT SERVICES

Founded where the Mohawk and Hudson meet, like the rivers that shaped our region, Northern Rivers Family of Services helps change lives by shaping the future of those we serve throughout the Capital Region and beyond. Comprised of parent company Northern Rivers and member agencies Northeast Parent & Child Society and Parsons Child & Family Center, we are a family of human service agencies who work together and are committed to helping children, adults, and families. Our quality of care, depth of programs, combined size, and passion for the mission make us a leading provider. Informed by our 188-year heritage, our 1,400-strong workforce provides services for 16,000 children, adults, and families throughout 35 counties in upstate New York.

### RESIDENTIAL AND FOSTER CARE SERVICES

A continuum of safe and therapeutic home- and facility-based residential environments with comprehensive services for children and the families who support them.

#### SERVICES PROVIDED

- Residential treatment centers
- Residential treatment facility
- Community residences
- Prevention
- Respite and crisis stabilization
- Foster care
- Adoption support
- Independent living

### COORDINATED CARE AND COMMUNITY SOLUTIONS

A care management and clinical services system designed to support children in meeting their individual needs and providing families with skills, resources, and services that increase their ability to support children in their development.

#### SERVICES PROVIDED

- Prevention and family preservation
- Home- and Community-Based Services Waiver Programs (mental health and child welfare)
- Home- and Community-Based Services (HARP)
- Mental health case management
- Peer services
- Health home care management

### BEHAVIORAL HEALTH SERVICES

A community-based system of social work and psychiatric service designed to support the diverse range of behavioral health needs for children, adults, and families, while providing opportunities for awareness, growth, empowerment, and healing.

#### SERVICES PROVIDED

- Mobile response crisis
- Home-based crisis intervention
- Behavioral health counseling
- OnTrackNY services
- School-based behavioral health

### EDUCATIONAL SERVICES

Educational, career development, and clinical services for children and young adults with special needs related to social-emotional functioning, academics, and life planning that ensures sustainability and future student success.

#### EDUCATIONAL FACILITIES

Northern Rivers has two diploma-granting special ed (835) facilities:

- **Neil Hellman School**, serving grades K–12  
60 Academy Road, Albany
- **The School @ Northeast**, serving grades 6–12  
1821 Hamburg Street, Schenectady

And a center for infants and toddlers:

- **Early Learning Center**, serving Early Head Start, pre-K, and day care  
125 Bigelow Avenue, Schenectady